

STAFF STORIES OF THE QUARTER

1st Quarter 2019



Patient-Centered



Collaboration



Integrity



Transparency



Stewardship



LEADER OF THE QUARTER

Dr. Tatiana Denega, Chair of the Infection Control Committee

Dr. Denega helped investigate a design feature in our ED Isolation area. She took it upon herself to review not only how a negative pressure HVAC System is intended to function but reviewed the room design and compared our system to the design for best practice. She then supported our recommendations to improve both patient and staff safety. In addition, Dr. Denega has most recently pulled subject experts together to review alternative venous access devices for patients with poor venous access which may allow safer care. Dr. Denega not only chairs Infection Control, but also represents our hospitalists at CME Committee, sits on the Bylaws Committee and is the Co-Medical Director of the Hospitalist Program. She does all this while caring for patients, working towards her MBA and being a new mom. Her dedication to improving patient outcomes, her support of best practice and enthusiasm to help Union Health in our mission to serve our patients with compassionate health care of the highest quality is displayed on a routine basis.



Neil Garrison, Marketing/ Public Relations

Union Health has been seeking an enhanced relationship with local veterans and the 2018 Veterans Day parade was a strong contribution towards that end. Neil managed multiple aspects of Union Health's participation including banner design, t-shirt design, coordination with VFW representatives on day-of details, coordination of participants on-site and photography of the event. His day-to-day role does not include event coordination, so we thank him to stepping up.



Mike King, Marketing/Public Relations

Mike led the Fan Care (relief) Tent effort at the 2018 Terre Haute Airshow. Originally, Union Health committed to 1 tent, but as the event planning expanded, our commitment expanded to 2 tents. Mike did a tremendous job coordinating this outreach and it made a difference to so many people who had medical needs during the show.



Hugh Amlett, Security

One of our Pulmonary Rehab patients went to leave for the day and his truck wouldn't start. We called Security and they sent over Hugh. Hugh jumped the truck twice. After the second time Hugh came back over, now off the clock, and drove the patient with the battery in his personal car to Napa to test the battery. The battery was dead and a new one would be \$160. The patient could not afford that, so Hugh drove him to two other stores eventually going to Rural King and got the battery for under \$60. He then came back and helped the patient install the new battery. The truck still wouldn't start so Hugh found a water leak and fixed it in the parking lot. We cannot thank Hugh enough for spending the extra time and money after hours for our patient.

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