Summary of Financial Assistance Policy

To meet the needs of the communities it serves and in recognition of its status as part of a nonprofit healthcare system, Union Medical Group ("UMG") – which is a collaboration between Union Associated Physicians Clinic, LLC (the "Clinic") and Union Hospital, Inc. (the "Hospital") – will establish fair and equitable financial assistance and discount practices for patients who are unable to sustain the extraordinary burden of medical expenses due to limited income and resources.

Scope of Policy.
Consideration is open to any billings associated with the provision of Emergency Medical Services or Medically Necessary care by (a) UAP Clinic, or (b) any physician, nurse practitioner, or physician assistant employed by the Hospital – whether at Union Hospital Terre Haute, Union Hospital Clinton, or any other location.

Eligibility.
Under the Financial Assistance Policy, or "FAP," an eligible patient whose income is at or below 200% of the current Federal Poverty Income Guidelines ("FPIG") will be considered eligible for full Financial Assistance. An eligible patient whose income is between 200% and 300% of the FPIG will receive a sliding scale discount on such charges. Patients eligible for Financial Assistance will not be charged more than the amounts generally billed to patients with insurance coverage.

Covered Services.
The FAP only applies to Emergency Medical Services and other Medically Necessary care, as defined in the FAP. Elective services are not covered by the FAP.

Application.
To apply for Financial Assistance, an individual must complete a written application for Financial Assistance ("FAP Application") and must submit supporting documentation identified in the FAP and the FAP Application.

Obtaining Documents.
An individual can obtain a free copy of the FAP and the FAP Application by visiting either the Hospital's Patient Financial Services Department at 1711 North 6½ Street, Terre Haute, Indiana, or the Clinic's Patient Accounts Department at 221 South 6th Street, Terre Haute, Indiana. Alternatively, an individual may request that such documents be mailed by writing or calling the Hospital's Patient Financial Services Department at (812) 238-7621 or the Clinic's Patient Accounts Department at (812) 242-3155. The FAP and the FAP Application also are available online through the Hospital's website at http://www.myunionhospital.org/unionhospital/billing-financial-assistance or through the Clinic's website at http://www.uapclinic.com/patient-visitor-center/billing-information.

Obtaining Information and Assistance.
Patients and others may request assistance with a FAP Application, as well as other information regarding the FAP, by visiting either the Hospital's Patient Financial Services Department at 1711 North 6½ Street, Terre Haute, Indiana, or the Clinic's Patient Accounts Department at 221 South 6th Street, Terre Haute, Indiana, or by calling either office at (812) 238-7621 or (812) 242-3155, respectively.

Translations of the FAP, the FAP Application, and this plain language summary are available in Spanish, upon request.